

Office for Children with Special Health Care Needs

2019 DIRECTORY OF SERVICES & PROVIDERS

Updated February 1, 2019



TABLE OF CONTENTS

OCSHCN Overview

Leadership	1
Audiology Services	3
Clinical Services Autism Spectrum Disorder Cardiology Cerebral Palsy. Cleft Lip and Palate Craniofacial Anomalies Neurology Telehealth Ophthalmology Orthopedics Otology. Scoliosis. Transitioning to Adulthood. Paying for Services.	44556677889
Supplemental Services Care Coordination. Case Management. Social Services. Nutrition. Therapy Services. Language Interpretation	10 10 10 10
Additional Diagnostic and Treatment Services First Steps Point of Entry Hemophilia Treatment Centers	11 11
Family Support Services Family to Family Health Information Center Case ManagementSpanish Speaking Support GroupsFolic Acid Distribution.	12 12
Collaborations Foster Care SupportPartnerships	13 13
Locations and Contact Information	14

Kentucky Cabinet for Health and Family Services Office for Children with Special Health Care Needs 310 Whittington Parkway, Suite 200, Louisville, KY 40222 Toll Free Phone: (800) 232-1160

Phone: (502) 429-4430
Fax: (502) 429-4489
Website: chfs.ky.gov/agencies/ccshcn

LEADERSHIP

EXECUTIVE TEAM

Shellie A. May, BSN Executive Director

Judy Theriot, M.D. Medical Director

Melissa Robinson, MSW Point of Entry Manager, KIPDA First Steps

Cherjuantoe Moran, MBA Division Director of Administrative and Financial Services

Vacant Division Director of Clinical and Augmentative Services

MEDICAL ADVISORY COMMITTEE

Vinay Puri, M.D., (Chair) Matthew Bush, M.D. Laura Jacks, M.D. Kimberly Jones, M.D. Lisa Klein, M.D. George Kushner, M.D. Richard McChane, M.D. Shanna McGinnis, M.D. Aurelia Radulescu, M.D. Julia Stevens, M.D. Judy Theriot, M.D. Mark Vranicar, M.D.

HEMOPHILIA ADVISORY COMMITTEE

Audria Denker, RN, MSN, DNP Louisville, Chair Tracey C. Gaslin, PhD, CPNP, FNP-BC Scottsville, Co-Chair Salvatore Bertolone, M.D., Louisville Ursela Kamala, Louisville Mark Milburn, Louisville Loren Nelson, Crestwood David Pitt, Mt. Washington Vivek Sharma, M.D., Louisville

PARENT ADVISORY COUNCIL

Dana Dicken, Louisville Rochelle Ghose, Louisville Sandy Lowe, Owensboro Valerie Morton, Elizabethtown Linda O'Leary, Henderson Karen White, Louisville Melanie Tyner-Wilson, Lexington

YOUTH ADVISORY COUNCIL

The OCSHCN Youth Advisory Council, also referred to as "Young Adults with Power," is comprised of youth with special health care needs between the ages of 14 and 25. The council currently has representatives from Ashland, Lexington, and Louisville.

WHO WE ARE

The Office for Children with Special Health Care Needs (OCSHCN) is a Title V agency that is part of the Kentucky Cabinet for Health and Family Services. OCSHCN has a 95-year history of providing care to children across the state with special health care needs. Services take place within a OCSHCN office, a contracted physician's office, families home, or at a partner location.

MISSION

To enhance the quality of life for Kentucky's children with special health care needs through quality service, leadership, advocacy, education, and collaboration.

VISION

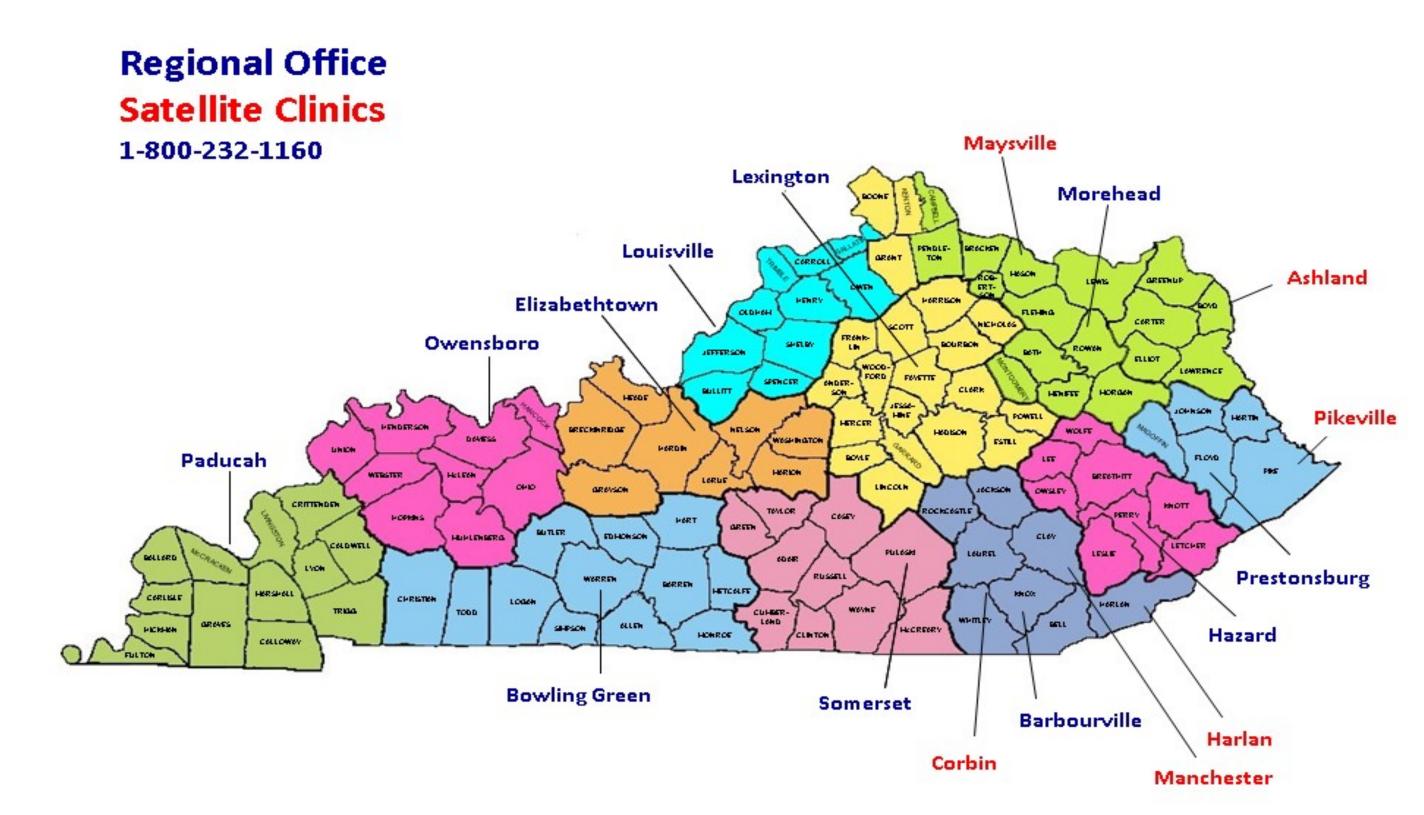
To be the visible leader in supporting the highest quality of life for Kentucky's children with special health care needs and their families through collaboration and creation of a more accessible community based system of support.

WHO WE SERVE

Children and youth enrolled in our program are residents of Kentucky, under the age of 21 (with the exception of adults with hemophilia), meet financial eligibility, and have one of the diagnoses that we treat. Services are provided on a sliding fee scale based on income.

WHERE WE SERVE

OCSHCN has 11 offices and 6 satellite clinic locations across the Commonwealth.



HOW TO APPLY OR REFER FOR SERVICES

Call or fax the office in your area. See pages 14-16 for details.

ACTIVE MEDICAL STAFF

PHYSICIANS, DENTISTS, & PSYCHOLOGISTS

Murali Ankem, MD Walter E. Badenhausen, Jr, MD Gregory Barnes, MD Robert Baumann, MD Cynthia Beeman, DDS, PhD Mohamed Bazina, DDS Scott Bickel, MD Jennifer Brey, MD Myra Beth Bundy, PhD Matthew Bush, MD Mitchell J. Campbell, MD Swapna Chandran, MD Mark Chariker, MD, FACS Brett Comer, MD Charles H. Crawford, III, MD Kristopher Cumbermack, MD Larry Cunningham, DDS, MD Randall E. Dalton, MD Kristin Dawson, MD John Dimar, MD Mladen Djurasovic, MD Elizabeth Doll, MD Enif Dominguez-Fernandez, DDS Andrew Ebelhar, MD Christopher Edelen, DMD Anna Ehret, MD Nemr Eid, MD Darren Farber, DO Robert L. Flint, DMD, MD Michael Foster, MD Shari Gabriel, MD Toni Ganzel, MD Steven D. Glassman, MD Zahra Haghighat, MD Abeer Hamdy, MD James Hartsfield, DMD, PhD Joshua Haymen, MD William Helton, MD Michael Hendrickson, MD Joseph Hersh, MD Thomas Higgins, MD John C. Hornberger, MD Elizabeth W. Hubbard, MD Kenneth Iverson, MD Henry J. Iwinski Jr, MD Laura K. Jacks, MD Kimberly Jones, MD Lewis Jones, DMD, MD Raleigh Jones Jr, MD Shawn Jones, MD

Thomas Kluemper, DMD, MD George Kushner, DMD, MD Arpita Lakhotia, MD Daniel W. Larrow, MD Melissa LeFebvre, DO James Liau, MD Donita Lightner, MD Jerry Lin, MD Kant Y. Lin, MD David Lohr, MD Majd Makhoul, MD Richard McChane, MD Beth McNulty, MD Joshua W. Meier, MD Sean Miller, MD Ahmad Mohamed, MD Shaun Mohan, MD Lonnie Morris, MD Ronald Morton, MD James E. Moyer, MD Ryan Muchow, MD Star Nixon, MD Debra O'Donnell, MD Adrian O'Hagan, MD Vicki Owczarzak, MD Cristina Perez-Pacheco, DDS Ronald Pryor, DMD Rolando M. Puno, MD Vinay Puri, MD Preeti Ramachandran, MD Scott Rapp, MD Brian Rinker, MD, FACS William Robertson, MD Callie Rzasa, MD Douglas Schneider, MD Mark Severtson, MD Hugh Sims, MD Karen Skjei, MD Julia Stevens, MD Daniel Stewart, MD Frederick Swain, DDS Michael L. Sweeney, MD Vishwas R. Talwalkar, MD Joseph Van Sickels, DDS Henry Vasconez, MD Mark Veronneau, DO Mark Vranicar, MD Janet L. Walker, MD Sarah Watson, MD Gail Williams, MD Kupper Wintergerst, MD Melvin Sin Min Yeoh, MD, DMD

NURSE PRACTITIONERS & PHYSICIAN ASSISTANTS

Angela Bishop, APRN
Kellye Dooley, APRN
Sarah DuPlessis, PA
Lauren C. Evanczyk, APRN
Mary Jeanne Foster, APRN
Kathryn Gallegos, APRN
Blakley Hackman, APRN
Paula Johnson, APRN
Jayme M. Lichtsteiner, APRN

Samir R. Karia, MD

Suzanne Kingery, MD

Gulam Khan, MD

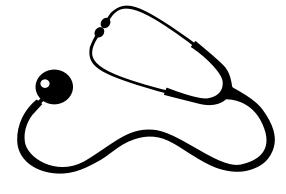
Lisa Klein, MD

Genevieve Mulkins, APRN
Kristen Riley, APRN
Heather Rush, APRN
Andrea Ryan, PA
Melissa O. Schellenberger, APRN
Stephanie L. Sims, APRN
Allison Spine, APRN
Natalie Williams, APRN

Allison Yoder, MD

OUR TEAM

Physicians (MDs and DOs)
Dentists
Psychiatrists
Psychologists
Advanced Practice Registered Nurses
Physician Assistants
Registered Nurses
Certified Medical Assistants
Social Service Workers
Dietitians
Parent Consultants
Audiologists
Speech and Language Pathologists
Occupational Therapists
Physical Therapists



WHAT WE TREAT

	See Page(s)
Asthma (Severe)	. 9, 12
Autism Spectrum Disorder.	. 4, 12
Cardiology	
Cerebral Palsy	
Cleft Lip & Palate	. 5, 12
Craniofacial Anomalies	. 5, 12
Cystic Fibrosis	
Diabetes	
Hearing Loss	. 3, 8, 9, 12
Hemophilia	
Neurology	
Ophthalmology	
Orthopedic	
Otology	
Rheumatology	
Scoliosis	

SERVICES MAY INCLUDE

Care Coordination Case Management Hospitalization Physician Services Surgery Hearing Tests Hearing Aids Physical Therapy Occupational Therapy Speech Therapy Lab Tests/X-rays Medical Supplies/DME Medication Management Dental Foreign Language Interpreters Transition Support Transportation **Nutritional Supplements** Orthodontia Telemedicine

Audiology Services

Our comprehensive audiological program includes hearing testing, hearing conservation, hearing aid fittings, and programming for cochlear implants. Contact your local office to determine if the service you would like is available in your area.

EARLY HEARING DETECTION AND INTERVENTION (EHDI) PROGRAM



The EHDI program reaches every child in the state, approximately 53,000 babies per year, through newborn hearing screening. Mandated in 2000, hospitals in Kentucky must provide a hearing screen to every child and report all results to OCSHCN. EHDI staff monitors those who do not pass, and those that have risk factors leading to hearing loss. Families receive information on follow-up testing and, if a diagnosis of hearing loss is made, information regarding intervention options and assistive devices.

LOCATIONS

Barbourville	(800)	348-4279
Bowling Green	(800)	843-5877
Elizabethtown	(800)	995-6982
Hazard	(008)	378-3357
Lexington	(800)	817-3874
Louisville	(800)	232-1160
Morehead	(800)	928-3049
Owensboro	(877)	687-7038
Paducah	(800)	443-3651
Prestonsburg	(800)	594-7058
Somerset	(800)	525-4279

PROVIDERS

Joan Allen, M.A., CCC-A
Peg Barry, Au.D., CCC-A
Lisa Brown, M.A., CCC-A
Sarah Buckman, Au.D., CCC-A
Susan Driskill, Au.D., CCC-A
Miriam Harris-Shelton, AuD., CCC-A
Catherine Harston, M.A., CCC-A
Kara Kratzer, AuD., CCC-A
Kristy Roach, M.S., CCC-A
Kellie Rowhuff, M.A., CCC-A
Angie Shelton, Au.D., CCC-A
LizEllen Snyder, Au.D., CCC-A
Lori Travis, Au.D., CCC-A

HEARING TESTING

Licensed, certified audiologists conduct comprehensive hearing evaluations on newborns, infants, children, youth, and young adults including:

- Auditory Brainstem Response(ABR)
- Otoacoustic Emissions (OAE)
- Immittance Measures
 Tympanometry and Acoustic
 Reflex Testing
- Behavioral Audiometry (Visual reinforcement; conditioned play; conventional audiometry including speech perception testing.)

Test results and written reports are provided to the referring physician within 48 hours of the scheduled appointment. Follow-up testing is scheduled at the physician's request.

HEARING AID SERVICES

Comprehensive hearing aid related services are available to children diagnosed with permanent childhood hearing loss (PCHL).

Licensed, certified audiologists conduct periodic comprehensive hearing evaluations, hearing aid checks, hearing aid repairs, and hearing aid evaluations according to American Speech-Language Hearing Association (ASHA) best practice guidelines.

Comprehensive reports are provided to the managing otolaryngologist on an on-going basis; additional follow up testing is completed at the physician's request.

HEARING CONSERVATION SERVICES

HEARING CONSERVATION PROGRAMMING SERVICES can be provided to local health and school programs on a statewide basis by OCSHCN audiologists. Specific services provided are: hearing screening training sessions for screeners; training sessions for health department and/or school staff; equipment loan (where available); phone consultations regarding assistive listening systems; assistance in arranging calibration of audiology equipment where OCSHCN offices are used as drop-off sites for calibration; and audiological retesting in OCSHCN offices for children who are referred for failed hearing screening.

Current partnerships include:

- Ashland Independent Schools
- Elliott County Board of Education
- Fayette County Schools
- Floyd County Schools
- Greenup County Schools
- Henderson County Schools
- Lawrence County Schools
- Martin County Schools
- McCreary County Schools
- Muhlenberg County Schools
- Northeast Headstart
- Ohio County Schools
- Pike County Schools
- Russell Independent Schools
- Trimble County Headstart
- Warren County Schools

COCLEAR IMPLANT SERVICES

OCSHCN provides COCHLEAR IMPLANT EVALUATION AND PROGRAMMING services to patients who are currently enrolled in a OCSHCN Otology clinic and meet the guidelines for implantation as prescribed by a staff neuro-otologist. Cochlear implant patients will be followed by the OCSHCN audiologist for initial and follow-up cochlear implant services. Cochlear implant surgery and devices are not provided by OCSHCN.

Page 3

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

AUTISM SPECTRUM DISORDER (ASD)

OCSHCN autism-friendly medical clinics minimize distractions for patients and streamline the clinic experience. Diagnostic clinics provide evaluation for children who may have a disorder on the autism spectrum and assist parents in finding the most appropriate therapies. These clinics fill gaps in parts of the state where diagnosis and treatment resources are scarce.

Telemedicine is playing a role by allowing specialists to consult with patients and families while they are seen in clinic.

DEVELOPMENTAL SCREENING is available in all locations below and Barbourville (800) 348-4279.

DIAGNOSTIC LOCATIONS

Somerset(800) 525-4279

MEDICAL CLINIC LOCATIONS

Bowling Green . . (800) 843-5877 Owensboro (877) 687-7038 Paducah (800) 443-3651 Somerset (800) 525-4279

PROVIDERS

Gregory Barnes, MD Pediatric Neurologist

Myra Beth Bundy, PhD Child Psychologist

David Lohr, MD Child Psychiatrist

Richard McChane, MD Developmental Pediatrician

Debra O'Donnell, MD Pediatric Neurologist

Gail Williams, MD Developmental Pediatrician

Allison Yoder, MD Child and Adolescent Psychiatrist

CARDIOLOGY

OCSHCN Cardiology clinics emphasize early diagnosis of congenital and acquired heart disease. Services may include routine hospitalization, surgical and other medical treatments, monitoring of activity, and nutritional counseling.



LOCATIONS

Barbourville	(800)	348-4279
Corbin		
Harlan	(800)	348-4279
Hazard	(800)	378-3357
Manchester	(800)	348-4279
Morehead		
Pikeville		
Prestonsburg		
Somerset		

PEDIATRIC CARIDIOLOGISTS

Kristopher Cumbermack, MD

Abeer Hamdy, MD

Joshua Haymen, MD

Melissa LeFebvre, DO

Maid Makhoul, MD

Shaun Mohan, MD

Preeti Ramachandran, MD

Callie Rzasa, MD

Douglas Schneider, MD

Mark Vranicar, MD

CEREBRAL PALSY

This multidisciplinary clinic offers a unique approach to treating the patient by addressing all of the patient's needs in one visit.

Children with Cerebral Palsy and their families have several physicians and therapists; care is often very complicated. Our nurses are experts in navigating, teaching, referring, and assisting patients and their families in meeting their health care goals and creating a care plan that is right for the child and family.

The child can see the neurologist, the orthopedic surgeon, and pulmonologist on the same day. The child may also see a nurse care coordinator, social worker, nutritionist, Family-to-Family support parent, physical therapist, occupational therapist, speech therapist, and representative for orthotics.

LOCATION

Louisville (800) 232-1160

PROVIDERS

Vinay Puri, MD Pediatric Neurologist

Shari Gabriel, MD Pediatric Orthopedic Surgeon

Laura Jacks, MD Pediatric Orthopedic Surgeon Arpita Lakhotia, MD Pediatric Neurologist

Ronald Morton, MD Pediatric Pulmonologist

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

CLEFT LIP AND PALATE & CRANIOFACIAL ANOMALIES

The OCSHCN Cleft Lip and Palate, and Craniofacial Anomaly team was started in the early seventies. Many of the children in clinic have complex genetic conditions requiring several surgeries, numerous specialty trained providers, and years of orthodontic treatment.

A multidisciplinary team is the best way to care for complex patients and help families coordinate care over the years of treatment.

The OCSHCN team meets the high standards of the American Cleft Palate-Craniofacial Association and the Cleft Palate Association. The team consists of:

- Care Coordinator (RN)
- Dentist
- Dietitian
- Family to Family Liaison
- Geneticist
- Oral Maxillofacial Surgeon
- Orthodontist
- Otolaryngologist
- Pediatric Audiologist
- Plastic Surgeon
- Social Worker
- Speech and Language Pathologist

LOCATIONS

Lexington (800) 817-3874 Louisville (800) 232-1160

LOUISVILLE PROVIDERS

Mark Chariker, MD, FACS Aesthetic & Plastic Surgery Louisville

Swapna Chandran, MDUniversity of Louisville

Christopher Edelen, DDS Edelen Orthodontics

Robert L. Flint, DMD, MDUniversity of Louisville

Toni Ganzel, MD University of Louisville

Thomas Higgins, MD Kentuckiana Ear Nose and Throat

Lewis Jones, DMD, MD University of Louisville George Kushner, DMD, MDUniversity of Louisville Jerry Lin, MDUniversity of Louisville

Vicki Owczarzak, MD University of Louisville

Ronald Pryor, DMD Pryor Orthodontics

Scott Rapp, MD Aesthetic & Plastic Surgery Louisville

Frederick Swain, DDS Just Kids Pediatric Dentistry

LEXINGTON PROVIDERS

Mohamed Bazina, DDS University of Kentucky

Cynthia Beeman, DDS, PhD University of Kentucky

Larry Cunningham, DDS, MD University of Kentucky

John C. Hornberger, DDS, MD Kentucky Center for Oral & Maxillofacial Surgery PSC

G. Thomas Kluemper, DMD, MS University of Kentucky

James Liau, MD University of Kentucky

Kant Y. Lin, MD UK HealthCare

Cristina Perez-Pacheco, DDS University of Kentucky

Brian Rinker, MD, FACS University of Kentucky

Daniel Stewart, MD University of Kentucky

Henry Vasconez, MD University of Kentucky

Sin Min Melvyn Yeoh, MD, DMD University of Kentucky

DENTAL & ORTHODONTIA

OCSHCN provides the following services and supplies to children and youth who have received continuous care through one of the OCSHCN Cleft Lip & Palate or Craniofacial Anomalies clinics:

Dental • Prosthodontics • Periodontics • Orthodontics • Endodontics

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

NEUROLOGY

NEUROLOGY CLINIC

Pediatric Neurology specialty clinics serve children across Kentucky who experience neurological challenges.

Our team of specialists treat disorders that affect the brain, spinal cord, muscles, and nerves throughout the body.

The multidisciplinary team includes nurse care coordinators, social workers, dietitians, Family to Family support parents, and audiologists.

Care is often complicated and our staff are experts in navigating, teaching, referring, and assisting patients and their families to create a plan of care that meets the needs of the child and family.

LOCATIONS

Ashland	(800)	928-	-3049
Barbourville	·		
Bowling Green			
Hazard			
Lexington			
Louisville			
Manchester			
Morehead	•		
Owensboro			
Paducah			
Pikeville	(800)	594	-7058
Prestonsburg			
Somerset			

NEUROLOGY CLINIC PROVIDERS

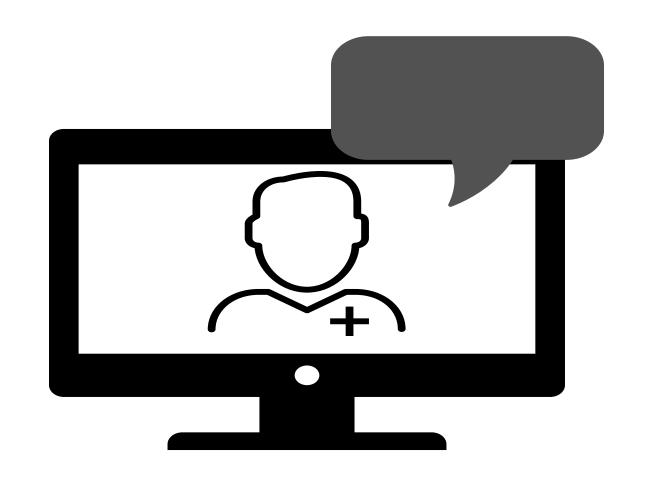
University of Kentucky

- Robert Baumann, MD
- Zahra Haghighat, MD
- Kimberly Jones, MD
- Gulam Khan, MD
- Donita Lightner, MD
- William Robertson, MD

University of Louisville

- Gregory Barnes, MD
- Angela Bishop, APRN
- Elizabeth Doll, MD
- Anna Ehret, MD
- Lauren C. Evanczyk, APRN
- Darren Farber, DO
- Kathryn Gallegos, APRN
- Blakley E. Hackman, APRN
- Paula Johnson, APRN
- Samir R. Karia, MD
- Arpita Lakhotia, MD
- Genevieve Mulkins, APRN
- Debra O'Donnell, MD
- Vinay Puri, MD
- Kristen N. Riley, APRN
- Melissa Schellenberger, APRN
- Stephanie L. Sims, APRN
- Karen Skjei, MD
- Allison Spine, APRN
- Michael L. Sweeney, MD
- Natalie Williams, APRN

TELEHEALTH



OCSHCN provides medical care through interactive video communication called "telehealth." During a telehealth session, the patient is located in an exam room with OCSHCN clinical staff. A OCSHCN physician, nurse practitioner, and/or specialist are in a remote location. Communication is by video. This technology allows patients in rural areas to have access to physicians without travel.

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

OPHTHALMOLOGY

ORTHOPEDICS

Pediatric Ophthalmology clinic serves children with conditions of the eye. The ophthalmologist diagnoses and treats eye diseases, performs eye surgery, and prescribes and fits eyeglasses and contact lenses to correct vision problems. Our team of nurses assure patient needs are met through education and referrals for needed services.

Eyeglasses or eye patches may be purchased for patients who have no other resources to purchase them. Patients must be enrolled in the Ophthalmology Clinic and the OCSHCN staff physician must provide a prescription for glasses.

Contacts can be purchased for patients with anotia, microtia, aphakia, or anisometropia with a difference of three (3) diopters or more between eyes.

PROVIDER

Julia Stevens, MD University of Kentucky

LOCATIONS

Maysville and Morehead (800) 928-3049

NOTE: OCSHCN provides financial assistance for families in other locations. Please contact the OCSHCN office nearest you for details.

The orthopedic program treats a variety of conditions affecting the musculoskeletal system. Pediatric specialists diagnose and develop treatment plans that may include:

- Surgery
- Physical Therapy
- Occupational Therapy
- Durable Medical Equipment (such as wheelchairs and braces)



PROVIDERS IN LOUISVILLE AND OWENSBORO

Walter E. Badenhausen, Jr, MD Ellis and Badenhausen Orthopedics

Jennifer Brey, MD Children's Orthopedics of Louisville

Sarah DuPlessis, PA Children's Orthopedics of Louisville

Shari R. Gabriel, MD Speciality Orthopedics

Laura K. Jacks, MD Children's Orthopedics of Louisville

Joshua W. Meier, MD Children's Orthopedics of Louisville

James E. Moyer, MD Children's Orthopedics of Louisville

Star Nixon, MD Children's Orthopedics of Louisville

Andrea Ryan, PA Children's Orthopedics of Louisville

LOCATIONS

Ashland	(800)	928-	3049
Barbourville	(800)	348-	4279
Hazard	(800)	378-	3357
Louisville	(800)	232-	1160
Morehead			
Owensboro	•		
Prestonsburg			
Somerset			

PROVIDERS AT REMAINING LOCATIONS

Elizabeth W. Hubbard, MD University of Kentucky

Henry J. Iwinski Jr, MD Shriners Hospital for Children

Ryan Muchow, MD University of Kentucky

Vishwas R. Talwalkar, MD University of Kentucky

Janet L. Walker, MD University of Kentucky

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

OTOLOGY CLINIC

SCOLIOSIS CLINIC

Pediatric Otology clinics serve children across Kentucky and may be provided at OCSHCN offices or Otolaryngologist offices. Either site provides examination and treatment for chronic diseases and disorders of the ear.

Licensed, certified audiologists conduct comprehensive hearing evaluations and work with families to assure hearing aids and other equipment fit and work properly.

Our team of nurses assure patient and family needs are met through education and referrals for needed services.

LOCATIONS

Barbourville ((800)	348-	4279
Bowling Green ((800)	843-	5877
Hazard ((800)	378-	3357
Morehead(
Paducah ((800)	443-	3651
Louisville((800)	232-	1160

BARBOURVILLE PROVIDERS

Matthew Bush, MD Brett Comer, MD Kenneth Iverson, MD Raleigh Jones Jr, MD Beth McNulty, MD

BOWLING GREEN PROVIDERS

Andrew Ebelhar, MD Lonnie Morris, MD Kellye Rone, APRN Hugh Sims, MD

HAZARD PROVIDERS

William Helton, MD Mark Veronneau, DO

LOUISVILLE PROVIDERS

Thomas Higgins, MD Sean Miller, MD Mark Severtson, MD

MOREHEAD PROVIDERS

Matthew Bush, MD Brett Comer, MD Kenneth Iverson, MD Raleigh Jones Jr, MD Beth McNulty, MD

PADUCAH PROVIDER

Shawn Jones, MD



Pediatric orthopedic specialists who have extensive training provide examination and treatment for children and youth who experience musculoskeletal conditions that cause an abnormal curvature in the spine. Our team of nurses assure patient needs are met through education and referrals for needed services.

LOCATION

Owensboro (877) 687-7038

PROVIDER

Joshua W. Meier, MD

TRANSITIONING TO ADULTHOOD

OCSHCN has a system of care that prepares youth for transitioning into adulthood. Care Coordinators and Social Service Workers work with the youth and their families to:

- Think about and plan for the future
- Make positive choices about health
- Gain skills to manage health care
- Understand the changes in health care at age 18

OCSHCN uses a transition checklist that has age appropriate developmental milestones questions as a

guide when speaking with teens about health care and independent living transition topics. We collaborate with the patient and their family to prepare them to transfer to an adult health care provider. Our Nurse Care Coordinator compiles a Portable Medical Summary that can be shared with the adult provider.

In addition to the transition to an adult provider, OCSHCN works with the youth and his/her family to help the youth prepare to transition to post-secondary education, work, and independent living.

OCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

PAYING FOR SERVICES

Insurance Coverage

OCSHCN ensures that families of children and youth with special health care needs have adequate sources of insurance. OCSHCN provides assistance to families with navigating and selecting appropriate insurance. Further, the agency contracts with a trusted nonprofit, Patient Services, Inc., to provide insurance case management and premium assistance solutions for those with bleeding disorders and cystic fibrosis.

Financial Assistance

OCSHCN has onsite clinics that provide treatment for many diagnoses. However, in some cases, a child/youth can be sent to an off-site contracted provider and OCSHCN can help provide financial assistance to cover the cost of services. Currently, financial assistance is provided for the following areas based on the contracted provider's location:

- -- Asthma/Cystic Fibrosis
- -- Cardiology
- -- Eye
- -- Neurosurgery
- -- Otology
- -- Rheumatology
- -- Spina Bifida

As with the clinical services, a pay category is assigned to the family.

If the family is covered by private insurance and OCSHCN issues an Authorization of Payment for a Clinical Program Service not provided at OCSHCN, the outside provider (who must be contracted with OCSHCN) may collect any applicable insurance co-payment at the time service is delivered and will bill any and all third-party payors before submitting a bill to OCSHCN.

After OCSHCN has paid the provider, OCSHCN will bill the family's portion of the cost, if any, for the service(s) received based on the Pay Category assignment.

Pay Category Assignment

Every individual who makes application for the OCSHCN Clinical Program is assigned a Pay Category. Pay Category placement is determined by applying the individual's household income and family size to a sliding scale which is based on 200% of the Federal Poverty Level. The Pay Categories used by OCSHCN are: 0%, 20%, 40%, 60%, 80% and 100%.

Clinical Services

A clinic participation fee is collected at the time of the clinic visit. The amount is based on the pay category assignment. If enrolled in Medicaid, Medicaid MCO, or KCHIP, there is no participation fee.

Pay Category	gory Participation Fee (per patient)	
0%	\$5.00	
20%	\$5.00	
40%	\$10.00	
60%	\$10.00	
80%	\$15.00	
100%	\$15.00	

Durable Medical Equipment & Hearing Aids

Durable Medical Equipment and Hearing Aids are purchased by OCSHCN at manufacturers rate/cost. Family will be billed based on their pay category and the payment schedules shown at right.

Prescription Drugs (Without Insurance)

Pay Category	Amount Owed
0%	\$0.00
20%	\$20.00 per month
40%	\$40.00 per month
60%	\$60.00 per month
80%	\$80.00 per month
100%	\$100.00 per month

Prescription Drugs (With Insurance)

If a patient is covered by insurance, and is in the 20%-100% Pay Category, OCSHCN will issue a referral for services to the pharmacy. The family must pay the pharmacy directly based on the contract rate with OCSHCN.

In some instances, the drug may be a non-covered benefit according to the insurance company. When this occurs, OCSHCN can cover the cost up front, but will bill the family the full cost based on the payment schedule for the pay category shown below.

Payment Schedule

Following the clinic visit, the patient may require services that are provided outside of OCSHCN. OCSHCN may assist with such services. However, the family will be billed for the costs based on their pay category assignment. They will receive a monthly bill from OCSHCN based on the schedule below.

Pay Category	Amount Owed
0%	\$20.00 per month
20%	\$40.00 per month
40%	\$80.00 per month
60%	\$120.00 per month
80%	\$160.00 per month
100%	\$200.00 per month

Supplemental Services (Provided along with Clinical Services)

During each clinic visit, children and families meet with a care coordinator. They may also receive nutritional services, social services, and/or therapy services.

CARE MANAGEMENT

NUTRITION

THERAPY

Care Coordination

Care Coordination is an active, ongoing process. OCSHCN registered nurses assist and enable patients to obtain family-centered, culturally-sensitive, developmentally-appropriate services. Staff actively engage in a partnership with families and providers to individualize care, provide support, and obtain the best possible outcomes. All patients enrolled in a OCSHCN clinic are assigned a Care Coordinator.

Case Management

Case Management services may be offered when the needs of the family are beyond that of care coordination. Through case management, a OCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family. This service meets the family's comprehensive health needs through communication and available resources to promote high quality, cost effective services for the child.

Social Services

OCSHCN social workers play a key role on interdisciplinary teams. These staff members can help children and youth receive maximum benefit from treatment by finding services and resources that can help them overcome barriers to care.

Ten of our eleven OCSHCN offices is staffed with a Social Service Worker who meets with families as needs arise.

Healthy Weight

As part of the OCSHCN Healthy Weight Plan, we provide nutrition screenings that include height, weight, and calculation of BMI (body mass index). Our staff work with children and youth who are classified as underweight, overweight, or obese.

Nutrition consultation can be provided for the following:

- Inadequate or excessive growth
- Inadequate dietary intake
- Infant feeding problems
- Chronic disease requiring nutritional intervention
- Medical condition requiring nutritional intervention
- Developmental disability

In addition, assistance with referrals to other team members or community agencies can be provided.

PROVIDERS

Meredith Evans, MS, RD, LD Clinical Dietitian

Amy Turner, RD, LD Clinical Dietitian









OCSHCN has occupational therapy, physical therapy, and speech-language pathology staff housed in our Louisville office. When OCSHCN does not have a therapist staffed in your location, it is our mission to assist families in locating services with a community partner.

What are some of the conditions treated by OCSHCN therapists?

- Speech sound and language disorders
- Speech and resonance issues associated with cleft lip/palate
- Swallowing/feeding issues
- Childhood verbal apraxia
- Communication delay due to any form of hearing loss
- Developmental delays
- Gross motor/fine motor issues that interfere with movement/daily living activities
- Orthopedic conditions post surgery for upper or lower extremities

PROVIDERS

LOUISVILLE (800) 232-1160

Robyn Schoen, OTR/L Jennifer Ottman, PT Amy Vissing, MS, CCC-SLP

Supplemental Services

(Provided along with **Clinical Services**)

LANGUAGE INTERPRETATION **SERVICES**



With a constantly growing diverse population, effective communication is crucial. OCSHCN provides American Sign and spoken language interpreters for parents/guardians and/or OCSHCN patients who are deaf, Hard of Hearing or limited in English proficiency.

By providing this service, we ensure that the parent/guardian/patient, OCSHCN staff and physicians have an opportunity to communicate effectively about all services provided. OCSHCN is mandated to utilize only American Sign Language interpreters that are licensed through the State of Kentucky, as well as spoken language interpreters/agencies that have been qualified according to the Cabinet for Health and Family Services (CHFS) standards. OCSHCN currently provides interpretation for more than 37 languages.

Additional Diagnostic and Treatment Services

FIRST STEPS POINT OF ENTRY

Serving families in Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, and Trimble counties.

First Steps is Kentucky's Early Intervention System that serves children from birth to age 3 who have a significant developmental delay or a particular medical condition that is known to cause a significant developmental delay.

Early intervention means providing appropriate services and supports to families to enhance children's growth and development.

The First Steps program provides a wide variety of services and supports including:

- Service Coordination
- Evaluation
- Assessment
- Developmental Intervention
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Audiology Services

LOCATION

312 Whittington Parkway, Suite 020 Louisville, KY 40222

Phone: 502-429-1249

Fax: 502-429-1255

Toll-Free Phone: 800-442-0087

HEMOPHILIA TREATMENT CENTERS

The Kentucky Hemophilia Program, administered by OCSHCN, provides ongoing care to children and adults with hemophilia and other rare bleeding disorders.

Currently the Treatment Centers are operated by the University of Kentucky and the University of Louisville.

OCSHCN PROGRAM

Individuals who have no means of paying for treatment, or who require supplemental assistance for bleeding disorder therapies may make full application to OCSHCN for financial assistance and case management of covered services if they have one of the following conditions:

- Hereditary Factor VIII Deficiency
- Hereditary Factor IX Deficiency
- Hereditary Factor XI Deficiency
- Hereditary Deficiency of Other Clotting Factors (I, II, V, VII, X, XII, XIII)
- Von Willebrand's Disease
- Coagulation Defects
- Qualitative Platelet Defects

The social worker at the Treatment Center will assist with referrals to OCSHCN.

LOCATIONS

Lexington and Eastern Kentucky

Phone: 800-333-7359 or Phone: 859-257-6033

Louisville and Western Kentucky

Adult Program

Phone: 866-530-5516, ext. 2902

Louisville and Western Kentucky

Pediatric Program Phone: 502-588-3600

FAMILY SUPPORT SERVICES

These services are available to families even if they do not receive clinical services from OCSHCN.

Family to Family Health Information Centers

Family to Family Health Information Centers (F2F HIC) are family-run centers that assist families of children and youth with special health care needs and the professionals who serve them.

The goal of F2F HICs is to help keep children healthy by promoting regular medical care. Parents and families with children who have special health care needs often need help navigating the complicated issues surrounding health care. F2F HICs help families make more informed choices by providing support, information, resources and training. F2F HICs promote access to community based, self-directed services that are available to children with special needs.

The OCSHCN F2F HICs, located at OCSHCN offices, are staffed by support parents (mentors) who are parents of special needs children. A support parent is a person who reduces the feelings of isolation for other families of individuals with special health care needs and allows others to benefit from their experiences. A support parent provides a safe listening environment and a wealth of information to other families.

CONTACT INFORMATION

Western Region

Sondra Gilbert Sondra.Gilbert@ky.gov (270) 852-5533 or (877) 687-7038 Extension 2125 Eastern Region (including Louisville)

Debbie Gilbert Debbie A. Gilbert @ky.gov (502) 429-4430 or (800) 232-1160 Extension 2069

Website: www.Ky-F2F.com Facebook: Kentucky Family to Family Health Information Centers

Case Management

Case Management is available to any family in Kentucky who has a child diagnosed with:

- Asthma/Cystic Fibrosis
- Autism Spectrum Disorder
- Cerebral Palsy
- Cleft Lip and Palate
- Congenital Heart Defects
- Craniofacial Anomalies
- Diabetes
- Epilepsy/Other Nervous System Disorder
- Eye Condition (Medical and Surgical)
- Hearing Loss, Ear Disease and Chronic Eustachian Tube
 Dysfunction
- Muscle/Ligament/Joint Condition
- Rheumatoid Arthritis
- Scoliosis
- Spina Bifida

Through case management, a OCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family. This service meets the family's comprehensive health needs through communication and available resources to promote high quality, cost effective services for the child.

Contact the location nearest you for services.

LOCATIONS

Barbourville	(800)	348-4279
Bowling Green	(800)	843-5877
Hazard	(800)	378-3357
Lexington	(800)	817-3874
Louisville	(800)	232-1160
Morehead	(800)	928-3049
Owensboro	(877)	687-7038
Paducah	(800)	443-3651
Prestonsburg	(008)	594-7058
Somerset	(800)	525-4279

Spanish Speaking Support Groups

OCSHCN partners with University of Louisville Pediatrics, La Casita Center in Louisville, and the Foundation for Latin American and Latina Culture and Arts (FLACA) in Lexington to operate Spanish-speaking support groups. The goal is to increase the knowledge base and comfort level of Spanish-speaking families regarding caring for their special needs child.

LOCATIONS

LOUISVILLE Una Mano Amiga 502-322-4036 info@lacasitacenter.org www.lacasitacenter.org

LEXINGTON Un Abrazo Amigo 859-246-4335



Folic Acid Distribution

The OCSHCN Folic Acid
Multivitamin program provides
vitamin supplements and
preconception health education
free of charge to any woman of
childbearing age (regardless of
enrollment status with OCSHCN).
Multivitamins are distributed with
preconception education in
OCSHCN clinical settings and in
the community at various outreach
events where the target audience
may be present.

Folic Acid distribution is a collaboration between OCSHCN and the Department for Public Health.

COLLABORATIONS

OCSHCN is proud to work with professional resources across the Commonwealth to enhance service to children with special health care needs.

FOSTER CARE SUPPORT PROGRAMS



In collaboration with the Department for Community Based Services, the Office for Children with Special Health Care Needs operates two programs specifically developed to support Kentucky's child welfare system.

MEDICALLY COMPLEX FOSTER CARE PROGRAM

The Medically Complex Foster Care Program provides nursing consultation for medically complex children in out of home placements. Registered nurses partner with members of a child's support system to facilitate individualized health plans and conduct monthly home visits to the foster home or other placement setting.

NURSE CONSULTANT FOSTER CARE SUPPORT PROGRAM

The OCSHCN Nurse Consultant Foster Care Support Program includes all children in or at risk for out-of-home-care. OCSHCN offers a nurse consultant in each of the nine DCBS service regions (shown in the map above) to provide consultation to social service workers and foster care families on medical issues. These nurse consultants may interpret medical records and reports, assure updated Medical Passports, enhance care coordination of all services and track the utilization of all health services including prevention and wellness programs.

Contact the Department for Community Based Services Office in your county for further information.

Directory: https://prdweb.chfs.ky.gov/Office_Phone/index.aspx

Or contact the OCSHCN Nurse Consultant Inspector closest to your area. See pages 14-16 for contact information.

PARTNERSHIPS

OCSHCN partners with other providers who serve the children of Kentucky. In some cases, OCSHCN staff may be a supporting partner in their service delivery, offering space to OCSHCN, or utilizing the space and/or technology at a OCSHCN office. Some of our partnerships are with the following:

- Cassidy's Cause Therapeutic Riding Academy
- Community Mental Health Center, Corbin.
 Virginia Barbosa, MD
- Department for Community Based Services
- Easter Seals Cardinal Hill HorseAbility
- First Steps
- Health First Bluegrass
- Hemophilia Treatment Centers
- Home of the Innocents
- Jefferson County Public Schools
- Kentucky Autism Initiative in Treatment, Training, and Research
- Kentucky Autism Training Center
- Kentucky Birthing Hospitals
- Kentucky Eye Institute
- Kings Daughters Medical Center
- Norton Spina Bifida Clinic
- Ohio Valley Education Cooperative
- Pike County Health Department
- Shriners Hospital, Lexington
- University of Kentucky Pediatric Urology
- University of Louisville MDA Clinic & Pediatric Endocrinology
- Weisskopf Child Evaluation Center

CONTACT US!



ADMINISTRATIVE OFFICE

Kentucky Cabinet for Health and Family Services Office for Children with Special Health Care Needs 310 Whittington Parkway, Suite 200

Louisville, KY 40222

Toll Free Phone: (800) 232-1160

Phone: (502) 429-4430 Fax: (502) 429-4489

chfs.ky.gov/agencies/ccshcn

Find us on Facebook

BARBOURVILLE

110 Johnson Lane Barbourville, KY 40906

Phone: (800) 348-4279 or (606) 546-5109

Fax: (606) 546-4199

Counties Served: Bell, Clay, Harlan, Jackson, Laurel,

Rockcastle, Knox, and Whitley

Clinics: Cardiology, Neurology, Otology, Orthopedic,

Audiology/Hearing Aids, Autism Screening

Satellite Clinic Locations: Corbin, Harlan, and Manchester

BOWLING GREEN

CLINICAL & AUGMENTATIVE SERVICES

2040 Louisville Road Bowling Green, KY 42101

Phone: (800) 843-5877 or (270) 746-7816

Fax: (270) 746-7877

Counties Served: Allen, Barren, Butler, Christian, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson,

Todd, Warren

Clinics at this location: Autism (Screening & Medical),

Neurology, Otology, Audiology/Hearing Aids

FOSTER CARE SUPPORT

356 Suwannee Trail Court Bowling Green, KY 42103 Phone: (270) 746-7447 x3293

ELIZABETHTOWN

580 Westport Road

Elizabethtown, KY 42701

Phone: (800) 995-6982 or (270) 766-5370

Fax: (270) 766-5375

Counties Served: Breckinridge, Grayson, Hardin, Larue, Marion, Meade, Nelson, Washington

Services at this location: Audiology/Hearing Aids

FLORENCE

FOSTER CARE SUPPORT

8311 US 42

Florence, KY 41042 Phone: (859) 283-3155

HAZARD

103 Town & Country Lane, Suite M

Hazard, KY 41701

Phone: (800) 378-3357 or (606) 435-6167

Fax: (606) 435-6164

Counties Served: Breathitt, Knott, Lee, Leslie,

Letcher, Owsley, Perry, Wolfe

Clinics at this location: Cardiology, Neurology, Otology, Orthopedic, Audiology/Hearing Aids

LEXINGTON

CLINICAL & AUGMENTATIVE SERVICES

333 Waller Avenue, Suite 300 Lexington, KY 40504 Phone: (800) 817-3874 or (859) 252-3170 Fax: (859) 225-7155

Counties Served: Anderson, Bourbon, Boone, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Grant, Harrison, Jessamine, Kenton, Lincoln, Madison, Mercer, Nicholas, Powell, Scott, Woodford

Clinics at this location: Cleft Lip & Palate, Neurology, Audiology/Hearing Aids

FOSTER CARE SUPPORT

455 Park Place, Suite 120 Lexington, KY 40511

Phone: (859) 971-4427 or (502) 429-4430 x2081

HEMOPHILIA PROGRAM

(Lexington and Eastern Kentucky)

Toll Free Phone: (800) 333-7359

Phone: (859) 257-6033

CONTACT US!

LONDON

FOSTER CARE SUPPORT

85 State Police Road London, KY 40741 (606) 330-2027

LOUISVILLE

CLINICAL & AUGMENTATIVE SERVICES

310 Whittington Parkway Louisville, KY 40222 (800) 232-1160 or (502) 429-4430 Fax: (502) 429-7161

Counties Served: Bullitt, Carroll, Gallatin, Henry, Jefferson, Oldham, Owen, Shelby, Spencer, Trimble, and <u>Statewide</u>

Clinics at this location: Cerebral Palsy, Cleft Lip & Palate, Craniofacial, Neurology, Orthopedic, Otology, Audiology/Hearing Aids, Occupational Therapy, Physical Therapy, Speech Therapy

EARLY HEARING DETECTION AND INTERVENTION (EHDI)

Phone: (877) 757-HEAR or (877) 757-4327

Fax: (502) 429-7160

FIRST STEPS POINT OF ENTRY (KIPDA)

312 Whittington Parkway, Suite 020

Louisville, KY 40222

Phone: (800) 442-0087 or (502) 429-1249

Fax: (502) 429-1255

Counties Served: Bullitt, Henry, Jefferson, Oldham,

Shelby, Spencer, Trimble

FOSTER CARE SUPPORT

908 West Broadway Louisville, KY 40203 (502) 595-4504 x5141

HEMOPHILIA PROGRAM

(Louisville and Western Kentucky) Adult Program: (502) 587-2326Pediatric Program: (502) 588-3600

MOREHEAD

CLINICAL & AUGMENTATIVE SERVICES

214 West First Street Morehead, KY 40351

Phone: (800) 928-3049 or (606) 783-8610

Fax: (606) 783-8612

Counties Served: Bath, Boyd, Bracken, Campbell, Carter, Elliot, Greenup, Fleming, Lawrence, Lewis, Mason, Menifee, Montgomery, Morgan, Pendleton, Robertson, Rowan

Clinics at this location: Cardiology, Eye, Neurology, Otology, Orthopedic, Audiology/Hearing Aids

Satellite Clinic Locations: Ashland and Maysville

FOSTER CARE SUPPORT

1415 US 60 West Morehead, KY 40351

Phone: (606) 783-8545 x12

OWENSBORO

1600 Breckenridge Street, Suite 1200 Owensboro, KY 42303

Phone: (877) 687-7038 or (270) 687-7038

Fax: (270) 687-7040

Counties Served: Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Union, Webster

Clinics at this location: Autism (Screening & Medical), Neurology, Orthopedic, Scoliosis, Audiology/Hearing Aids

PADUCAH

CLINICAL & AUGMENTATIVE SERVICES

400 Park Avenue, Building D Paducah, KY 42001 Phone: (800) 443-3651 or (270) 443-3651 Fax: (270) 441-7119

Counties Served: Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, McCracken, Marshall, Trigg

Clinics at this location: Autism (Screening & Medical), Neurology, Otology, Audiology/Hearing Aids

FOSTER CARE SUPPORT

206 North 8th Street Paducah, KY 42001

Phone: (270) 575-7105 x125

CONTACT US!

PRESTONSBURG

CLINICAL & AUGMENTATIVE SERVICES

Highlands Regional Medical Center 5000 KY Route 321 Prestonsburg, KY 41653 Phone: (800) 594-7058 or (606) 889-1761 Fax: (606) 889-1766

Counties Served: Floyd, Johnson, Magoffin, Martin, Pike

Clinics at this location: Cardiology, Neurology, Orthopedic, Audiology/Hearing Aids

Satellite Clinic Location: Pikeville

FOSTER CARE SUPPORT

3311 North Arnold Avenue Prestonsburg, KY 41653 (606) 889-1724 x123 or (606) 783-8545 x12

Professional Plaza 401 Bogle Street, Suite 104 Somerset, KY 42503 Phone: (800) 525-4279 or (606) 677-4120 Fax: (606) 677-4123

Counties Served: Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, Taylor, Wayne

Clinics at this location: Autism (Screening, Diagnostic, & Medical), Cardiology, Neurology, Orthopedic, Audiology/Hearing Aids

SHEPHERDSVILLE

FOSTER CARE SUPPORT

455 Highway 44 East Shepherdsville, KY 40165 (502) 921-5927

SOMERSET

CLINICAL & AUGMENTATIVE SERVICES

Professional Plaza 401 Bogle Street, Suite 104 Somerset, KY 42503 Phone: (800) 525-4279 or (606) 677-4120

Fax: (606) 677-4123

Counties Served: Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, Taylor, Wayne

Clinics at this location: Autism (Screening, Diagnostic, & Medical), Cardiology, Neurology, Orthopedic, Audiology/Hearing Aids

